

Our Commitment to Environmental Stewardship

For more than 135 years, Avista Corporation has been committed to providing clean, safe and reliable energy to those we serve. Our work empowers our customers and communities to live their lives to the fullest. Avista's environmental responsibility is as core to our business as the wires and pipes that deliver energy to our customers and communities. We are committed to conducting our business in ways that honor the integrity of the natural resources in the areas we serve.

These commitments apply equally to all Avista Corporation and its affiliates regardless of location or jurisdiction, including all employees, Company officers and members of our Board of Directors. In addition, our business partners – suppliers, contractors, consultants, agents and others working with or on behalf of Avista Corporation have the same obligation and responsibility to follow our commitment to environmental stewardship.

The Company's [Commitment to Corporate Responsibility](#) and [Code of Conduct](#) provide greater detail and examples of our commitment to environmental stewardship principles, including, but not limited to, the following principles:

- Protect and enhance the environment by conducting our business in ways that honor the integrity of the natural resources in the areas we serve.
- Design, build and operate our facilities to make efficient use of resources, promote sustainability, prevent pollution and avoid, reduce or mitigate environmental impacts.
- Foster an environmentally responsible approach to business planning, compliance, pollution prevention, emergency preparedness and response, natural and cultural resource protection and management, communication, employee training, community relations and continuous improvement.
- Establish environmental objectives, monitor our performance, and implement and improve our programs.
- Surpass environmental laws and regulations in practicing practical stewardship in the best interest of the environment and our communities.
- Engage and support these commitments to protecting human health and the environment throughout the course of our work.

Reporting an Environmental Spill

Avista's Environmental Compliance group is on call 24 hours a day, seven days a week to respond immediately to environmental emergencies. In the case of an oil spill originating from any of our facilities, power lines or poles, we immediately implement emergency spill procedures. Employees and our business partners are required to report any environmental concerns or spills. Avista responds to all spills, regardless of size, location or oil type.

The Spill Phone is available 24/7:

509-998-0996

Our Business Partners

We require that our business partners – suppliers, contractors, consultants, agents and others working with or on behalf of Avista Corporation share our same commitment to conducting business ethically, honestly and with mutual respect for the environment. Avista Corporation's [Contractor Code of Conduct](#) provides details of these requirements including their obligations to provide goods and perform work in an environmentally responsible manner in compliance with all applicable environmental laws, regulations and Avista policies and procedures, including their requirement to report environmental concerns or spills.

Prohibited Conduct

Any type of behavior prohibited by our commitments to environmental stewardship, Company policies or rules and practices will not be tolerated. Anyone determined to have violated these commitments or other policies will be subject to disciplinary action, up to and including termination of employment. Non-employees or contractors engaged in any of these behaviors on Avista's premises will be removed from the property and reported to the proper authorities as deemed appropriate.

Avista will not tolerate retaliation against an employee who participated in a company investigation or reported harassment or discrimination. Retaliation may take on many forms including verbal abuse, threats, making derogatory comments, or spreading malicious gossip. Retaliation may also include firing, denial of a job, receiving negative performance feedback, or denial of some other employment benefit.

Questions & Contacts

If you have questions about these environmental commitments or other Company policies, please contact your leader or a Human Resources Manager. If you have a concern or become aware of behavior that may not uphold our commitments to environmental stewardship or represent a violation of other Company policies, you must raise the issue promptly. If you are uncomfortable talking with your leader, you may raise your concern with [Human Resources](#), [Legal](#), [Ethics & Compliance](#) or Avista's Confidential Hotline.

Confidential Hotline

Employees are encouraged to use the Confidential Hotline when uncomfortable working through the normal channels described above or as an anonymous way to raise concerns. The Confidential Hotline is available 24/7:

877-861-6690 or avistacorp.ethicspoint.com

All complaints will be investigated to the extent possible, given the information provided.

Avista does not tolerate harassment, discrimination, or retaliation.

