



## **New income limits give more Washington Avista customers access to monthly bill discounts Eligibility guidelines now include higher income levels**

October 7, 2024

**SPOKANE, Wash. – October 7, 2024:** More Washington residential Avista customers than ever before can qualify for a lower energy bill every month. On October 1, 2024, new income limits for the company's *My Energy Discount* program took effect.

"We're excited to expand ongoing bill discounts to more people," said Kelsey Solberg, Senior Energy Program Manager at Avista. "Even if someone didn't qualify last year, they may now."

Although nearly 51,000 Washington customers are currently participating in *My Energy Discount*, Avista estimates close to 90,000 more qualify but have yet to sign up.

Eligibility varies by county and is based on household size and income. Limits increased across nearly all of Avista's Washington service territory. For example, a single person living in Spokane County can now earn up to \$54,800 a year and qualify. A household of four can now earn up to \$78,300 a year and qualify.

"Applying takes just a few minutes, and there's no paperwork needed," said Solberg. "People don't have to make appointments anymore, either. Just fill out an online application, call Avista or visit a local community action agency."

Avista encourages customers who've never thought they could qualify for bill assistance or who've never considered it before to look at *My Energy Discount*.

"So many people who qualify don't know they can get help," said Solberg. "College students, seniors, young families and people who've generally been excluded from assistance in the past are now able to access relief with *My Energy Discount*."

Avista suggests enrolling now, before winter arrives. Once approved, participants will keep their discount for two years before having to apply again.

"Everyone who qualifies for *My Energy Discount* can get help," said Solberg. "If you or someone you know could benefit from a lower monthly bill, don't wait to see if you qualify. Sign up now."

See household size and income guidelines, learn more and apply, at [www.myavista.com/MyEnergyDiscountWA](http://www.myavista.com/MyEnergyDiscountWA) or call Avista at (800) 227-9187. Local community action agencies can also assist customers with enrollment.

### **About Avista Utilities**

[Avista Utilities](#) is involved in the production, transmission and distribution of energy. We provide energy services and electricity to 418,000 customers and natural gas to 382,000 customers in a service territory that covers 30,000 square miles in eastern Washington, northern Idaho and parts of southern and eastern Oregon, with a population of 1.7 million. Avista Utilities is an operating division of [Avista Corp.](#) (NYSE: AVA). For more information, please visit [www.myavista.com](http://www.myavista.com).

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